

# NCFE Level 2 Diploma in Customer Service



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Subject	Level	Study Mode	Duration	Start Date
Business	Short Course	Part-Time	Flexible.	Various

## Practical vs Theory



## The Course

This course will equip you with the knowledge to meet customers' needs and offer outstanding service, while also teaching you how to leverage feedback to enhance your performance. You will also gain valuable insights into effectively marketing products and services.

## Entry Requirements

There are no formal entry requirements for this course.

## Time Required on Campus

Distance Learning/ Tutor assistance available.

## Clothing, Equipment and Additional Costs

> More information coming soon.

## Progression

You may wish to progress to further short courses.